* **The Risks and Monitoring**
* Users cannot get instant answers when dealing with an online booking site.
* The user can communicate through a phone number designated to communicate with them.
* The degree of product differentiation is limited for travel agencies.
* providing special information for some travel agencies To retain the best customers or offer special rates.
* Sometimes there is no credibility in dealing with hotels that book online as they do not offer real times.
* The application deals only with trusted restaurants and hotels and then presents them to the user